

## How to prepare:

Complete all online and mobile transactions prior to Friday, June 28, 2024, by 11am PST.

Have extra cash on hand. Debit cards, and ATM withdrawals will have reduced limits during the upgrade so plan ahead for large purchases.

Print out any previous monthly statements, recent transaction history, and/or your bill pay details (payees, recurring payments, transfers, etc.) for your personal records if needed.

## Friday, June 28, 2024

- Complete all online and mobile transactions prior to 12pm PST.
- Capstone FCU core systems including online and mobile banking (E-Branch), and bill pay will be unavailable starting around 12pm PST, and will remain unavailable until Monday, July 1, 2024.
- ATM withdrawals and debit POS will function normally, but with lower daily limits.

## Saturday, and Sunday still diligently working

- Capstone FCU is working behind the scenes to update our core systems.
- All digital banking services (E-Branch) including online banking, mobile banking, mobile deposit capture and bill pay will be unavailable.

## Monday, July 1, 2024

Capstone FCU resumes normal business hours. Our new Online Banking access available!

- It's Me 247 Online Banking is now available, go to [www.capstonefcu.coop](http://www.capstonefcu.coop) and you will need to select the **First Time User?** link then follow the prompts to set up new login credentials.
- The new mobile app will be available for download within **5 – 10 business** days after the conversion.
- Access to Bill Pay (Ipay) is within your It's Me 247 Online Banking service. Bill pay did not change.